# TRANSPORTATION INVENTORY RESOURCE GUIDE

**Rappahannock Area Agency on Aging** 



Mobility Options Transportation Inventory Resource Guide for Virginia Planning District 16



## Effective December, 2014

## **NON-PROFITS/GOVERNMENT AGENCIES**

#### **American Cancer Society**

**PHONE:** 1-888-227-6333 (national)

www.cancer.org

#### Local service provided: Yes

No charges for transportation provided

Rides only provided to and from cancer-related medical appointments

Fleet size: Volunteer Driver Pool

Ambulatory accessibility only

**Road to Recovery:** This program attempts to provide transportation for those individuals who don't have a ride or are unable to drive themselves to cancer-related medical appointments. Volunteer drivers donate their time and the use of their vehicles so that patients can receive the life-sustaining medical treatments. Call the national office for further information. Please allow a minimum of four days' notice before requesting assistance.

# AMTRAK

## **PHONE:** 1-800-872-7245

## 200 Lafayette Boulevard, Fredericksburg, VA 22401 (local PD16 station)

National Headquarters: Union Station, Washington, D.C.

www.amtrak.com

Local service provided: No

**Out-of-town service provided:** Yes

Wheelchair accessible: Yes

Medicaid recipient: Not accepted

**Discount:** A number of discounts exist for children, active military, students and older adults. Weekly specials and promotions are also available. Please call for details.

AMTRAK is provided through the National Railroad Passenger Corporation and is wholly owned and managed through the Federal Government. It's designed to provide inter-city passenger service throughout much of the United States. A substantial number of passenger trains arrive and depart the Fredericksburg rail station; however, there is no station manager, ticket counter or baggage assistance available at this station.

## **Bay Transit (Colonial Beach Transit)**

Westmoreland County, VA

# **PHONE: 1-877-869-6046**

## Schedule:

Monday and Friday: Colonial Beach in-town service only

Tuesday and Thursday: Round-trip transportation to the City of Fredericksburg

Third Wednesday of the month: Round-trip transportation to Potomac Mills

Local service provided: Yes (see above)

Out-of-town service provided: limited (see above)

Rates: \$1.00 each way (discount for older adults; please call for information)

Wheelchair accessibility: Yes

Medicaid recipient: No

**Disabled American Veterans** (DAV)

# George Washington Chapter 7, Fredericksburg, VA

## PHONE: 202-632-4631 (Contact Person is Stephen C. Combs, MA)

## www.dav.org

Local service provided: Unknown at the present time

## Out-of-town service provided: No

**Rates:** No charge for assistance; currently researching the local resource for Planning District 16

## Family Horizons Home Health Care Agency

## 385 Garrisonville Road, Suite 111, Stafford VA 22554

www.familyhorizonshomecare.com

## **PHONE:** 540-318-8035

**Transportation Program Name:** Transportation (medical and non-medical) is one of several services provided by this health care organization.

Local service provided: Yes

Out-of-town service provided: Please call for details on availability

Rates: Please call for details/services provided on a sliding scale

Fleet size: Limited but does include at least one lift-equipped vehicle

Wheelchair Accessibility: Yes

Medicaid Recipient: Yes

## Fredericksburg Regional Transit (FRED)

## 1400 Jefferson Davis Highway, Fredericksburg, VA 22401

**PHONE:** 540-372-1222

www.rideFRED.com

## Local service provided: Yes

## Out-of-town service provided: No

- Rates: \$ 1.00 per boarding (no free transfers)
- Route deviation available (24-48 hours advanced notice)
- 21 routes serving all of Planning District 16; includes regular routes, VRE feeder buses and Eagle Express

**Fleet size:** 31 vehicles accommodating up to 24 people per vehicle (not including standing passengers)

## Wheelchair Accessibility: Yes

Medicaid Recipient: No

**Discount:** Monthly and yearly passes available for purchase

## **George Washington Regional Commission**

#### **GWRideConnect**

406 Princess Anne Street, Fredericksburg, VA 22405

## PHONE: 540-373-7665 (POOL)

www.gwrideconnect.org

Local service provided: dependent upon interest and need

**Out-of-town service provided:** Yes. Work-related ridesharing information is available on carpools, buses, Virginia Railway Express (VRE) as well as other transportation resources.

**Rates:** Monthly fees apply given the set-up of a particular vanpool and bus. The rates are set by the vanpool operator and/or group that lease a van. The driver generally rides for free. Carpools may also have fees, although often there may be none as carpool participants will rotate personal vehicles.

## **Rappahannock Area Agency on Aging**

## 460 Lendall Lane, Fredericksburg, VA 22405

www.raaa16.org

**PHONE:** 540-656-2985 or Toll Free 1-800-627-2892

**Transportation Program Name:** Mobility Options/New Freedom is a federallyfunded program (5310). This program attempts to provide transportation to persons with disabilities, and persons with disabilities who are 60 years of age or older and who are considered transportation disadvantaged.

#### Local service provided: Yes

Out-of town service provided: Yes (limited service- medical only)

Rates: \$2.00 one-way/\$4.00 per round trip

Fleet size: 22 vans and one sedan

Wheelchair Accessibility: Yes (excluding the one sedan)

Medicaid Recipient: No

# **Rappahannock Area Community Services Board (racsb)**

## 460 Lendall Lane, Fredericksburg, VA 22405

#### **PHONE:** 540-899-4331

www.racsb.state.va.us

#### Transportation Program Name: Specialized Transportation

This program provides weekday transportation subscription service to individuals with Intellectual Disabilities, Mental Illness, and Substance Abuse problems to racsb sponsored programs.

## Local service provided: Yes

#### Out-of-town service provided: No

Fleet size: 60 vehicles (varied sizes and capacity.)

Wheelchair Accessibility: Yes (a percentage of the fleet)

#### Medicaid Recipient: Yes

# **Rappahannock Rapidan Regional Commission (RRRC)**

# 420 Southridge Parkway, Suite 106, Culpeper, VA 22701

## PHONE: 540-445-1VAN (1826)

## www.rrregion.org

**Contact:** Jenny Biche' Mobility Manager

## Transportation Program Name: Foothills Express

Foothills Express is shuttle bus transportation service connecting Culpeper and Madison to destinations in Charlottesville every Tuesday, Wednesday and Thursday. No restrictions or eligibility requirements; however, medical trips are given priority. Reservations are required at least 24 hours in advance. Reservations can make by calling-1-800-365-2868

## Local service provided: Yes (limited)

## Out-of-town service provided: Yes (limited)

**Rates:** \$3.00 one-way/\$5.00 round-trip. Exact change required. Children aged six and under ride for free. Escorts for medical appointments also ride for free.

## Wheelchair Accessibility: Yes

## Medicaid Recipient: Yes

**Transportation Program Name:** FAMS One-Call Transportation Center. Free information and referral an all available public, private and volunteer transportation services in Planning District 9 (Culpeper, Orange, Fauquier and Rappahannock Counties.) Free travel planning and trip planning is also available.

## Local Service provided: Yes

## Out-of-town service provided: Yes (Limited)

Rates: There is no charge for this service. No eligibility requirements.

## Wheelchair accessibility: N/A

Transportation Resource Guide

Medicaid Recipient: N/A

Virginia Railway Express (VRE)

1500 King Street, Alexandria, VA 22314

**PHONE:** 703-684-1001

#### www.vre.org

Local service provided: Yes (limited)

**Out-of-town service provided:** Yes

Wheelchair accessibility: Yes

## Medicaid recipient: No

This is round-trip heavy rail commuter service originating in Fredericksburg and terminating at Union Station in Washington, D.C. Available Monday-Friday only; there is one early afternoon reverse commuter train. There may or may not be holiday service dependent upon the holiday. Call for details. VRE offers discounted tickets for three groups: senior citizens 65 years of age older; youth between the ages of 11 and 17 years of age and persons with disabilities. A 50% discount off the cost of VRE full fare tickets is available for these three population groups. Please call for details.

# PRIVATE FOR PROFITS

## Angel Rides Inc.

## 1952 William Street, Fredericksburg, VA 22401

**PHONE**: 540-373-5540

**Contact:** Matthew Dickey

Local service provided: Yes

#### **Out-of-town service provided:** Yes

**Rates:** \$65.00 in the Greater Fredericksburg region; please call for rate quotes outside of the region

Fleet size: Two vans and one minivan

Wheelchair accessibility: One van and one minivan

**Medicaid recipient:** This vendor is currently exploring the option of becoming a vendor

## **Comfort Keepers**

www.comfortkeepers.com

## 1408 Princess Anne Street, Fredericksburg, VA 22401

**PHONE:** 540-370-0008

Local service provided: Yes

Out-of-town service provided: Yes. Please call for details

**Rates:** \$25.00 per hour (two hour minimum)

**Fleet size:** Private Vehicles only; staff can also use a client's vehicle to prevent mileage charges

Transportation Resource Guide

Wheelchair accessibility: None

Medicaid recipient: Not accepted

**Elite Care Transportation, LLC** 

6800 Orchid Lane, Fredericksburg, VA 22407

PHONE: 571-383-1449

E-Mail: elitecaretransportation@yahoo.com

www.elitetransportation.net

Local service provided: Yes

**Out-of-town service provided:** Trips available in Northern Virginia and the Washington Metropolitan Region

**Rates:** \$90.00 round-trip in the Greater Fredericksburg Region; please call for details for prices outside of the Greater Fredericksburg Region

Fleet Size: Three vehicles (one wheelchair lift body-on-chassis; one mini-van and one sedan

Wheelchair accessibility: Yes (one vehicle)

Medicaid recipient: Yes

## **Gofer Girls**

8186 Lambs Creek Church Road, King George VA 22485

**PHONE:** 540-775-5514 W 540-907-9031 C

**Contact person:** Faye Myers

**Local service provided:** Yes – King George and Stafford Counties and the City of Fredericksburg

**Out-of-town service provided:** Yes

**Rates:** \$55.00 - \$65.00 per hour (please call for details)

Fleet size: Five vehicles

Wheelchair Accessibility: Please call in advance to make arrangements

Medicaid recipient: Currently investigating the option of becoming a vendor

## **Greyhound**

Local location: 1400 Jefferson Davis Highway, Fredericksburg, VA 22401

**PHONE:** 1-800-231-2222 (national)

540-373-2103 (local)

www.greyhound.com

e-mail: <u>ifsr@greyhound.com</u>

## Phone for persons with disabilities: 1-800-752-4841

**TTY:** 1-800-345-3109

## Local service provided: No

## Out-of-town service provided: Yes

**Rates:** Costs dependent upon distance traveled; reduced rates for internet users; some savings for advanced purchases

Wheelchair accessibility: Yes (new fleet buses.) Please call for details

**Discount:** Children, students, active military, veterans and older adults may qualify for a discount. Prices vary. Please call for details.

## **Helping Hands of Fredericksburg**

## 2761 Jefferson Davis Highway, #209, Stafford, VA 22405

**PHONE:** 540-850-9871

Local service provided: Yes

## Out-of-town service provided: No

**Rates:** Please call for details

**Fleet size** 1 car (private vehicle)

Wheelchair accessibility: Call to arrange wheelchair pickup

Medicaid recipient: Not accepted

## **Home Instead Senior Care**

## 111 Olde Government Drive, Fredericksburg, VA 22408

## **PHONE:** 540-899-1422

www.homeinstead.com/614

## Local service provided: Yes

**Out-of-town service provided:** Please call for details

**Rates:** \$65.00 (includes four hours of service.) First ten 10 miles are included. There is a charge of \$0.55 per additional mile.

Hourly charge: Additional time is available at standard rates. Call for details

Fleet size: Care Providers make use of their own private vehicles

**Wheelchair accessibility:** No. Passenger must be able to transfer in and out of a vehicle with assistance.

Medicaid recipient: Not accepted

## JDS Transportation

## 11227 Trisler Drive, Fredericksburg, VA 22407

**PHONE:** 540-273-0444

Local service provided: Yes

## **Out-of-town service provided:** Yes

Rates: Call for details

Fleet size: 6 vehicles

Wheelchair accessibility: The entire fleet is wheelchair accessible

Medicaid recipient: Yes

Transportation Resource Guide

**Discounts:** For older adults; call for details

#### LifeCare Medical Transport, Inc.

## 1170 International Parkway, Fredericksburg, VA 22406

**PHONE:** 1-800-772-1907 (national)

540-752-5883 (local)

www.lifecare94.com

Local service provided: Yes

**Out-of-town service provided:** Yes

**Rates:** Please call for details

Fleet size: Please call for details

**Wheelchair accessibility:** There is a limited amount of wheelchair accessible vehicles in the Greater Fredericksburg region

Medicaid Recipient: Yes

## **MVP Transports, LLC.**

#### 5000 Brookshire Court East, Fredericksburg, VA 22408 (U.S Mail only)

www.mvptransports.com

**PHONE**: 540-710-6435

Local Service Provider: Yes, within a pre-set area

Out of service provider: No

**Rates:** \$7.50 one-way trip within the coverage area (see website for complete rate details.)

Fleet Size: One vehicle

Wheelchair Accessibility: No

## Medicaid Recipient: No

## **Unlimited Transport Services, LLC**

PHONE: 540-621-7478 (7479)

Local Service Provided: Yes

Out-of-town service provided: Yes (call for details)

**Rates:** Please call for details

Fleet Size: one town and country van (5 passengers) with fleet expansion planned

Wheelchair accessibility: No

Medicaid Recipient: Not at this time

## Virginia Department of Medical Assistance Services (DMAS)

#### **Current vendor: Logisticare**

#### **PHONE:** 1-866-386-8331

www.logisticare.com

Local service provided: Yes

## **Out-of-town service provided:** Yes

**Rates:** Please call for details

Fleet size: N/A – arranges all ride requests through local sub-contractors

Wheelchair accessibility: Yes

## Medicaid Recipient: Yes

The DMAS contractor serves as a broker and manages and coordinates rides in Virginia. It does not have any vehicles of its own and relies on sub-contractors to provide transportation. All ride requests must be for medical non-emergency appointments only. Please call for more information

## Wisdom Ride, Inc.

## 7293 Macedonia Road, Woodford, VA 22580

**PHONE:** 804-633-6157

www.wisdomrideinc.com

wisdomri@wisdomrideinc.com (e-mail)

Contacts: Quentin C. Hardy and Sheryl Lewis-Hardy

Local service provided: Yes

**Out-of-town service provided:** Yes

Rates: Dependent upon distance. Please call for details

Fleet size: Please call for details

Wheelchair accessibility: Yes

Medicaid Recipient: Yes

## TAXI CABS

Taxicab information for the region is minimal. The only jurisdiction in Planning District 16 that monitors and provides some semblance of regulation on taxicabs is the City of Fredericksburg. For those taxicab companies doing business within the City of Fredericksburg, the city is divided into three zones: there are specific charges to travel either within one city zone or from one zone to another. In addition, there's a fuel surcharge (currently a flat rate of \$2.00) added to each trip. For those trips originating within the City but whose destination is beyond the City of Fredericksburg limits, the rate/charge for the trip is completely negotiable between the passenger and a taxicab company's dispatch (or with the driver him/herself.) There are added charges for additional passengers and/or waiting time. All information specific to a ride request should be clear and a cost agreed upon prior to any passenger entering a taxicab. There are no regulations at all for any taxicab company located in and doing business within the Counties of Caroline, King George, Spotsylvania and Stafford.

## AA Lightfoot Taxi

## 13908 Eggbornsville Road, Culpeper, VA 22701

PHONE: 540-829-0997 (Culpeper phone number)

Local service provided: Yes

## **Out-of-town service provided:** Yes

Rates: Please call for details

Fleet Size: 14 vehicles

**Wheelchair Accessibility:** Operators can provide assistance for those individuals who can transfer from a wheelchair to a vehicle

**Discount:** Please call for details

Transportation Resource Guide

AAA Airport Cab 25 Bristol Court, Stafford, VA 22556 PHONE: 540-222-9501 www.airportlongdistancecab.com Local service provided: Yes Out-of-town service provided: Yes Rates: Please call for details Fleet Size: 5 vehicles Wheelchair Accessibility: Call ahead to arrange wheelchair pickup Discount: Yes for long distances. Please call for details

## Brenda Taxi

103 Boundary Drive, Stafford VA 22556
PHONE: 540-659-3295
Local service provided: Yes
Out-of-town service provided: Please call for details
Rates: Please call for details
Fleet Size: Please call for details
Wheelchair Accessibility: None
Discount: Please call for details

Transportation Resource Guide

## **Bumbrey's Independent Cab Service**

## 209 Lafayette Boulevard. Fredericksburg, VA 22401

**PHONE:** 540-373-6111

Local service provided: Yes

Out-of-town service provided: Please call for details

**Rates:** Taxi zone pricing in place for trips originating and ending within the City of Fredericksburg. Prices are negotiated for trips that end beyond the city limits.

Fleet size: Please call for details

Wheelchair accessibility: None

**Discount:** Please call for details

## **Checkered Flag Taxicab**

## 136 Barrett Heights Road, Stafford, VA 22556

**PHONE:** 540-288-8200

## Local service provided: Yes

## Out-of-town service provided: Yes

Rates: Call for details

Fleet Size: 4 Vehicles

**Wheelchair Accessibility:** Operators are able to provide assistance to passengers coming in or out of a taxicab who can transfer.

**Discount:** Seniors and Military

Transportation Resource Guide

## **Dominion Cab**

4121 Plank Road, Fredericksburg, VA 22407

**PHONE:** 540-548-3966

Local service provided: Yes

**Out-of-town service provided:** Yes

Rates: Please call for details

Fleet size: 5 taxicabs with one including wheelchair accessibility

Wheelchair accessibility: Yes (please call for details)

**Discount:** Yes (please call for details)

#### **Fredericksburg Taxi**

**Phone:** No longer in service (6/26/12)

## www.fredericksburgtaxi.vpweb.com

Local service provided: Yes

## **Out-of-town service provided:** Yes

**Rates:** Taxi zone pricing in place for all trips originating and ending within the City of Fredericksburg. Prices are negotiable for trips that end beyond the city limits.

Fleet size: 2 cabs, 1 sedan and 1 van

**Wheelchair Accessibility:** One accessible vehicle can accommodate two wheelchairs

**Discount:** For regular riders

## **Global Cab Inc.**

3201 Jefferson Davis Highway, Stafford, VA 22554
PHONE: 540-657-2227
Local service provided: Yes
Out-of-town service provided: Please call for details
Rates: Please call for details
Fleet size: Please call for details
Wheelchair accessibility: None
Discount: Please call for details

## <u>610 Taxi</u>

1111 High Street, Stafford, VA 22554
PHONE: 540-318-5346
Local service provided: Yes
Out-of-town service provided: Please call for details
Rates: \$12.00 for the first 3.5 miles; \$2.00 per mile afterwards
Fleet size: Please call for details
Wheelchair accessibility: Please call for details
Discount: Please call for details

#### Transportation Resource Guide

## **Stafford Grand Taxi**

#### **PHONE:** 1-703-986-4288

#### 100 Chesterfield Lane, Suite 102 Stafford, VA 22556

Local service: No

**Out-of-town service:** Yes – Airport Transportation Only

**Rates:** Please call for details

Fleet size: 3 cabs

**Wheelchair Accessibility:** Operators are able to provide assistance to passengers in and out of a vehicle who can transfer

**Discount:** For older adults: please call for details

#### **Stafford Yellow Cab Taxi Inc.**

52 Midway Road, Stafford, VA 22554

**PHONE:** 540-720-3005/8294

Local service provided: No

**Out-of-town service provided:** Yes – Airport Transportation Only

**Rates:** Please call for details

Fleet size: Please call for details

Wheelchair accessibility: None

**Discount:** Please call for details

# Virginia Cab Services/Hilldrup Taxi Services

# 2215 Jefferson Davis Highway Suite #104, Fredericksburg, VA 22401

## **PHONE:** 540-373-8555/540-373-8294

## Local service provided: Yes

## Out-of- town service provided: Yes

**Rates:** Taxi zone pricing in place for all trips originating and ending within the City of Fredericksburg. Prices are negotiated for trips that end beyond the city limits.

Fleet size: 33 vehicles

## Wheelchair accessibility: None

**Discount:** \$0.25 per mile discount for older adults

## Yellow Cab of Prince William County

## P.O Box 141 Woodbridge, VA 22194

## PHONE: 703-494-8507/540-659-1200

www.yellowcabpw.com

**Local service provided:** n/a (see directly below)

**Out-of-town service provided:** Yes, for a fee of \$15.00 plus metered fare

**Rates:** \$3.00 loading fee; \$2.00 per mile; \$15.00 charge for all trips that originate and terminate south of the Rappahannock Regional Jail.

Fleet Size: 95 vehicles

**Wheelchair accessibility:** Ambulatory only. Drivers will assist with stowing collapsible mobility devices for passengers who can transfer. Passengers must be able to enter and exit the vehicle unassisted or with the help of a personal care assistant (PCA.)

Medicaid Recipient: No